



JOB DESCRIPTION

JOB TITLE: YOUTH SUPPORT WORKER

RESPONSIBLE TO: TEAM LEADER/DEPUTY TEAM LEADER/MANAGEMENT/TRUSTEES

RESPONSIBLE FOR: SUPPORTING BUDDIES/TL/DTL SUPPORT/SUPERVISION OF CLUB MEMBERS

HOURS OF WORK: ZERO HOUR CONTRACT

AFTER SCHOOL CLUB: 3PM - 6PM MON/WED/FRI

ALTERNATE SATURDAYS 9AM - 4.30PM CONTRACTED HOURS

SCHOOL HOLIDAYS 9AM - 4.30PM CONTRACTED HOURS FEB/EASTER/SUMMER /OCT

RATE OF PAY: 21-24yo £7.70 PER HOUR* 25+yo £8.21 PER HOUR*

**Subject to change as per policies and procedures*

PURPOSE OF ROLE:

SNOOSC is a dynamic, forward thinking, empathetic Charity that provides support to disabled young adults/children and families in Bedfordshire. The role of a Youth Support Worker is vital for the smooth running of the club sessions, where team members will help provide valuable support interaction and play opportunities for club members and their families.

DUTIES & RESPONSIBILITIES:

Interaction, Play Communication, Social Interaction; To offer diverse, safe and stimulating activities to club members of all ages and abilities whilst at SNOOSC club sessions.

There will be pre-programmed activities and trips in which YSWs will be expected to encourage participation (such as sports, arts and crafts, music sessions, and story-telling). All YSW are required to use their initiative during activities whilst observing Health & Safety Policy & Procedures.

YSWs are required to show enthusiasm, patience, creativity, good communication skills (with colleagues, families and club members), resourcefulness, diplomacy, honesty, and a commitment to young people/children's play and development

To have a pleasant manner, maintain good relationships with other staff members. All YSWs must ensure that they understand the varied needs of the young adults/children from different cultural and family backgrounds and with different disabilities.

ALL staff must maintain confidentiality towards service users and SNOOSC organisation at all times - including when out of work hours and on social media.

GENERIC DUTIES & RESPONSIBILITIES:

YSWs to work as part of the team to ensure a safe and secure, but friendly creative and stimulating environment for club members and for all staff/volunteers during sessions.

To ensure that toys, equipment and venue is maintained in a clean and tidy manner both during the day and at the close of session. This may include setting up and packing away.

YSW are required to adhere to risk assessments and giving clear accurate records in the case of any accident, incidents and any other information required on the same day.

All YSW are required to undertake other tasks as and when required, including Intimate Care, when asked by the Team Leader/Deputy Team Leader, the only exception will be for religious reasons.

CARE - ALL SESSIONS:

After induction YSWs will be allocated to a one to one care with club members and must stay with the allocated club member unless authorised by the Team Leader/Deputy Team Leader for a change or any other task. All care must be provided in a safe and enjoyable environment during all sessions.

To participate in the organisation of play activities on a one to one basis with the designated club member during the course of the day. Assist the club member during meal times along with moving and handling if needed.

YSWs will be required to familiarise themselves with the designated club members' needs before opening of the session (through personal profiles such as BMP/SSP) and must take into consideration such needs whilst supervising the club member on a one to one basis during the course of the session.

POLICIES & PROCEDURES:

The post holder must ensure that they read and familiarise themselves, to know and comply with SNOOSC policies and procedures.

To ensure that the premises, rules and regulations are adhered to at all times whilst at work (The venue is located at Bedford Square Community Centre, Tithe Farm Road, Houghton Regis, Dunstable LU5 5ES) with occasional trips and activities at other locations and sites.

To promote and foster the reputation and standing of SNOOSC at all times and to support the rest of the team in doing the same.

Fulfil the duties and responsibilities of an employee as regards Health and Safety at Work, including own safety and self-management.

TRAINING & DEVELOPMENT:

- 1) Safeguarding
- 2) Child Protection
- 3) Manual Handling

Undertake additional training as required and take a positive approach to personal development (such as Intimate Care, Fire Safety, Medication awareness etc).

Please note that required training will be free of charge, although this is to be referenced with SNOOSC training form to be signed before training.

TEAM ETHOS:

SNOOSC is a small organisation and depends on a team ethos, shared approach and positive relationships on all levels.

Work effectively as a team, supporting other team members and being willing to receive support whilst fulfilling your own responsibilities and tasks.

Ensure good communications and relationships within the team at all times. Attend team meetings, personal appraisals and task group meetings proactively and as a contributor.

SNOOSC is a Charity and relies heavily on fundraising for the organisations income. Staff are encouraged to support occasional fundraising events and if possible engage their own people networks in gaining support for the Charity.

PLEASE NOTE EMPLOYMENT IS SUBJECT TO:

A SATISFACTORY ENHANCED DISCLOSURE AND BARRING SERVICE (DBS) CHECK 2 SATISFACTORY REFERENCE CHECKS, 1 OF WHICH MUST BE FROM YOUR MOST RECENT EMPLOYER OR PLACE OF STUDY.